

REFERRING A CLIENT

Four simple steps

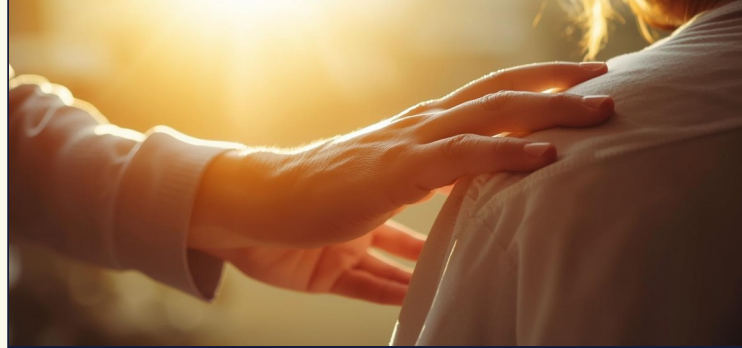
- 1 Send a referral**
Email referrals@eclosia.au or fax (07) 3344 7732. Include a claim number if known.
- 2 We contact your client**
We aim to make contact within one business day.
- 3 Initial assessment**
An adjustment to injury assessment and rehabilitation treatment plan.
- 4 Reports and updates**
With your client's consent, we keep you informed and provide reports as needed.

FUNDING

Who pays?

- Workers' compensation insurers (workplace injuries)
- CTP insurers (motor vehicle accident injuries)
- Medico-legal reports, by arrangement
- Clients, privately

Insurers we work with include icare, GIO, QBE, Medibank Private, EML and many others. Assessments are often approved before a formal claim is lodged.



Refer a client

(07) 3608 1355

Fax (07) 3344 7732

referrals@eclosia.au

www.eclosia.au/referrals



Scan to refer a client

T08, Serviced Office 7

23 Discovery Drive, North Lakes QLD 4509

Clinic, home and telehealth sessions

Eclosia is not a crisis service.

In an emergency, call 000. For 24-hour support, call Lifeline on 13 11 14.

Eclosia acknowledges the Traditional Custodians of the lands on which we live and work, and pays respect to Elders past and present. We welcome people of every culture, ability, gender and sexuality.

Mindful Building Solutions Pty Ltd ABN 87 676 783 172, trading as Eclosia
Counselling & Rehabilitation

FOR PERSONAL INJURY LAWYERS



ECLOSIA
COUNSELLING & REHABILITATION

Supporting recovery.
Documenting the impact.

ADJUSTMENT TO INJURY · ASSESSMENT
EXPERT REPORTS

Workers' compensation · CTP



www.eclosia.au

WHY REFER TO ECLOSIA

Early intervention matters

Early support helps clients manage their injuries more effectively, while providing clear documentation of the emotional, psychological and vocational impacts of the injury. This is key information when preparing a claim.



Meet Davina

Davina Williams is a rehabilitation counsellor with over 15 years' experience in employment, disability, mental health and injury rehabilitation.

Davina Williams MASRC, MACA

- Master of Counselling (Rehabilitation and Mental Health)
- Graduate Diploma of Rehabilitation Studies
- Graduate Certificate in Client Assessment and Case Management
- Graduate Certificate in Career Development
- ACA Registered Clinical Supervisor

“Rooted in care. Ready for what's next.”

HOW WE HELP

Support for your clients

Workers' compensation injury counselling

Recovering from a work-related injury isn't just about physical healing. Davina helps clients manage the stress, anxiety and uncertainty of a compensation claim.

Motor vehicle accident counselling

Adjusting to the physical, mental and emotional changes after a crash, funded through CTP.

Early assessments

Psychosocial and vocational assessments that document the impact of the injury.

Expert reports

Reports to support claims for damages or treatment needs.

Return-to-work capacity

Clarifying capacity for work and identifying rehabilitation barriers.

Tailored recovery plans

Plans that demonstrate ongoing treatment requirements.

Support through the claim

Supporting client engagement and wellbeing throughout the claims process.

We work within our scope as counsellors and refer on when a client needs psychological or medical treatment.

FOR LAWYERS

Refer with confidence

Do you have clients who have been injured and are involved in a compensation claim? We welcome your referrals.

- Senior-led, start to finish
- Clear, well-documented reports
- Progress shared with your client's consent
- Clinic, home and telehealth sessions
- Secure, Australian-hosted client records

RECOGNISED

Appointed to the WorkCover Queensland Rehabilitation Services Provider Panel

2026 ARPA Queensland finalist, Innovation in Return to Work

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